

Robert L. Epps
2701 W. Trenton Overlook
Bloomington, IN 47404-1201
E mail roepps@bluemarble.net

February 1, 2004

Police Chief
City of College Station
College Station, TX 77845

Dear Sir,

I am writing to say a word of thanks to you and your staff for some help you gave my family and me on Thursday, January 29. I have a cousin in his mid-70s, who was living in College Station. Late last summer, he lost his wife and was left with the care of a 48-year-old autistic son.

Telephone conversations with him in the weeks after suggested some health problems. A time came when his telephone was not answered. This continued for about three months for both two other cousins and myself. We agreed that I should make special effort to find an explanation.

I called your Department asking if there was an agency in College Station that could give us help in locating my cousin. The person I spoke to indicated some help was available there on referral from another law enforcement agency. I obtained a request from Bloomington resources and your Department discovered that my cousin had advanced case of Alzheimer's syndrome, was under medical care, and gave me a contact.

This has proven to be a godsend and me and my family thank you for the help you have given.

Sincerely,


Robert L. Epps

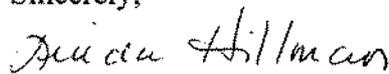
580 Bluebird Lane
Mckinney, TX. 75069
1/16/04

Chief of Police
P.O. Box 9960
2611-A Texas Ave. S
College Station, TX. 77842

Dear Sir,

I would like to belatedly extend my thanks to Officer Benton Keough. On the night of November 26, my daughter, Laura Hillman, was involved in a motor vehicle accident. Fortunately, although the car was totaled, Laura only sustained a fractured collar bone. She repeatedly told me that night how impressed she was by Officer Keough's quick response to the scene, and how reassuring and supportive he was to her during this very frightening situation. It's hard to be so far away from children when they are having an emergency. Thank you Officer Keough for your kindness and professionalism.

Sincerely,

A handwritten signature in cursive script that reads "Linda Hillman".

Linda Hillman

From: Patti Jett
To: Becky Nugent; Ed Feldman; Scott McCollum
Date: Thursday, February 12, 2004 1:47:02 PM
Subject: Phone Call Thanking Police

I received a phone call from Mr. Robert Averyt this morning. His brother in law was involved in a motorcycle accident recently and Mr. Averyt wanted to let us know that Sgt. Kemp and Officer Sayers were a big help to him and his family. He went on to say that "they went beyond the call" and that "they were really there for the family in their time of need." He wanted to make sure that we knew that we had such professional and caring people on our police force.

Patti Jett
City of College Station
Public Communications & Marketing Assistant
1101 Texas Avenue
College Station, TX 77842
979-764-3445

CC: Courtney Kennedy